



## Bibliography: “Impact and Outcome of Libraries”

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Literature on library impact is still growing. Thanks to all colleagues who advised me of new publications. When this bibliography was last revised in February 2016, it had 624 titles; this version counts 739 titles. The interest today seems to highlight the influence on learning and research and on the social impact of libraries.

The new ISO standard ISO 21248 (Quality assessment for national libraries) that combines performance indicators and methods for assessing impact of national libraries has recently been approved in the DIS voting and will hopefully be published end of this year.

R.Poll

## I. Projects and standards

### **ISO 16439: 2014**

ISO 16439: 2014 *Information and documentation – Methods and procedures for assessing the impact of libraries*

### **ISO/DIS 21248: 2018**

ISO/DIS 21248: 2018 *Information and documentation — Quality assessment for national libraries*

### **ALA**

ALA. American Library Association: *Libraries transform.*

<http://www.ilovelibraries.org/librariestransform/>

**Bill & Melinda Gates Foundation.** Global Libraries program.

<https://www.gatesfoundation.org/What-We-Do/Global-Development/Global-Libraries>

### **Global Impact Study**

Technology & Social Change Group, University of Washington Information School. *Global Impact Study 2007-2012.*

<http://www.globalimpactstudy.org/>

### **IBEC**

IBEC. Information School of the University of Washington. *Information behavior in everyday contexts. Helping maximize the impact of information in communities.*

<http://ibec.ischool.washington.edu/>

### **Jisc**

Jisc. Library Impact Data Project.

<http://www.jisc.ac.uk/whatwedo/programmes/inf11/activitydata/libraryimpact.aspx>

### **LibValue**

LibValue. Value, outcomes and return on investment of academic libraries.

<http://libvalue.org/home>

### **LRS**

LRS. Library Research Service. *Counting on results.*

<http://www.lrs.org/data-tools/public-libraries/counting-on-results/>

### **New York State Library**

New York State Library. *Outcome-based evaluation.*

<http://www.nysl.nysed.gov/libdev/obe/index.html>

### **Oregon State Library**

Oregon State Library. Library Support and Development Services: Outcome-based evaluation.

<http://www.oregon.gov/osl/LD/Pages/resources/OBE/obe.aspx#top>

### **Public Library Association**

Public Library Association (PLA). *Project outcome*.

<https://www.projectoutcome.org/>

### **RAILS**

RAILS. Rubric assessment of information literacy skills.

<http://www.railsontrack.info/>

### **U.S. IMPACT Study**

U.S. Impact study. University of Washington Information School.

<http://impact.ischool.uw.edu/index.html>

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<http://www.ala.org/research/librariesmatter/>

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## **IX. Impact of School Libraries**

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