



Newsletter of the IFLA Document Delivery and Resource Sharing Section

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Note from the Chair



The Document Delivery and Resource Sharing Standing Committee held our mid-term business meeting in February 2009 in Hannover, Germany, which gave us the opportunity to preview Hannover as host conference city for the 11th IFLA ILDS conference being held there later this year. Hannover is an ideal location for the conference, being Germany's premier conference hosting city. Our grateful thanks to Uwe Rosemann, and Nicole Petri for hosting our mid-term business meeting with such efficient and friendly hospitality.

The Committee selected papers from the proposals received for the section's Open Session at the IFLA conference in Milan being held in August this year, and also reviewed all the proposals received for the 11th IFLA ILDS conference being held in Hannover in October this year. Recommendations for the IFLA ILDS programme were made to the Organizing Committee, who took these recommendations into account when finalising the programme. Preliminary arrangements for a Document Delivery and Resource Sharing satellite conference to be held in Sydney, 2010, before the main IFLA 2010 conference in Brisbane, were also discussed. All of these events promise to yield stimulating and fruitful discussion on the latest developments in the field of document delivery and resource sharing globally.

In keeping pace with the latest trends and initiatives, we are very happy to have Bob Krall represent the IFLA Document Delivery and Resource Sharing Standing Committee as an ex-officio member of the Rethinking Resource Sharing Initiative's Executive Committee. Bob reports on this in this edition of our newsletter.

We look forward to meeting with you at our Open Session at the IFLA conference in Milan, Italy, and at the premier Document Delivery and Resource Sharing event of the year – the 11th IFLA ILDS in Hannover, Germany. Be sure not to miss it!

With kind regards,

Kim Baker

Chair: IFLA Document Delivery and Resource Sharing Standing Committee

Rethinking Resource Sharing Initiative plans Forums in the United States and Germany.

Bob Krall



The Rethinking Resource Sharing Initiative (RRSI) is an ad hoc group that advocates for a complete rethink of the way libraries conduct resource sharing in the context of the global internet revolution and all of the developments that have arisen from that.

RRSI will hold its fourth **Annual Forum** at the OCLC Conference Center in Dublin, Ohio, May 13-14, 2009. Full program details are available at:

<http://www.rethinkingresourcesharing.org/forum09/index.html>

An excellent slate of speakers from many backgrounds has been put together to inspire attendees to think about resource sharing in creative new ways:

- **Ed Rothman**, University of Michigan
Professor of Statistics and
Director of CSCAR
Deming techniques to

- implement and manage changes in resource sharing
- **Mark Leggott**, University of Prince Edward Island
University Librarian
Exploring open source software for libraries and the open access initiatives taken at UPEI
- **Michael Edson**, Smithsonian Institution
Director, Web and New Media Strategy
changing digital strategy of the Smithsonian Institution and ideas for the future of information sharing in museums and libraries.
- **Katie Birch**, OCLC Delivery Services
Portfolio manager
Global issues for resource sharing.

There will also be a **Rethinking Resource Sharing in Europe Forum** held in Hannover, Germany, **October 19, 2009**. This Forum is being held just prior to the 11th Interlending and Document Supply Conference at the Hannover Congress Centrum. Watch for details and registration information soon!

For more information and find out how you can get involved in reshaping the future of library resource sharing services by volunteering to serve on one of the working committees, please visit the RRSI home page at:
<http://www.rethinkingresourcesharing.org/index.html>

Why Rethink?

The web, search engines and social networks have changed users' information expectations and behaviours. The world is smaller, geographic boundaries are blurry, and the web empowers everyone to take

information needs into their own hands.

Users and library services are out of synch with each other. As the individual is offered more choices that compare to traditional library services, they will choose the easiest and most rewarding experience. We want that experience to be through the library!

Now is the time for librarians to seriously re-evaluate how traditional resource sharing practices fit with the lifestyle of current library users and non-users. Rethinking resource sharing efforts lead librarians to analyze the full process - from discovery to delivery and all considerations in-between. The Rethinking Resource Sharing Initiative (RRSI) realizes that there are many things to consider when looking at change:

- What are the *User's Needs*? In the world of Amazon, eBay, Google and Netflix how can the library meet users in their environment to satisfy and ultimately exceed their expectations as libraries compete with the ever innovative web. How do users' needs compare with libraries needs?
- How are *Library Policies* helping or hurting the move to new resource sharing methods and innovative approaches?
- How can systems best *Interoperate* to facilitate resource sharing and provide effective, seamless tools?
- What *Marketing* tools and assistance can the Initiative provide to librarians as they

lead the "rethinking" discussion in their libraries and networks?

- What *Delivery* methods are recommended, competitive and effective? How can libraries implement innovative delivery methods?
- The RRSI has dedicated a committee to each of these areas - User Needs, Library Policies, Interoperability, Marketing and Delivery.

As with all long-term strategic planning, rethinking resource sharing is an on-going exercise and can't be done in isolation. The RRSI recognizes this and is fostering a community to support innovation and change. The committees lead individuals in doing the good work to create results.

Robert Krall, Director of Departmental Libraries & Resource Sharing at the University of Pennsylvania represents the IFLA Document Delivery & Resource Sharing Standing Committee as an ex-officio member of the Rethinking Resource Sharing Executive Committee.



Spotlight on ITALY:



ArchEnviMat-Prints: an Italian Open Archive Institutional Repository initiative

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Introduction

An increasing number of research institutions in Italy and abroad are developing institutional repositories in a bid to retain the intellectual output of their researchers and support open access trends in research communication. At **National Research Council**, Institutional Research initiatives are working to collect, preserve, and make persistently accessible a variety of scientific materials.

This report will illustrate the experiences of some Institutes at the **National Research Council** in Italy as an evolving part of the profession of librarianship. This case study presents a close examination of the approaches taken at the Library of Potenza (South Italy), comparing choices, strategies, and conditions driving development activities.

In the long-term, organizing and maintaining digital content—as well as

supporting institutes as information contributors and end users—should remain the responsibility of the library. Libraries are best-suited to help authors contribute their research to the institution's repository. Similarly, libraries can most effectively provide much of the expertise in terms of metadata tagging, authority controls, and the other content management requirements that increase access to, and the usability of, the data itself.

ArchEnviMat-prints is the project carried on by the Library of Potenza at the National Research Council, to promote and discover the use of open source software and open standards in creating an Institutional Repository in **Archaeological, Environmental and Materials** research.

The ArchEnviMat-prints project has been presented at recent scientific Italian meetings to allow scientists from research institutions to post online, at no cost, their scientific work in electronic format. The archive will act as a central source for research produced at National Research Council Potenza Research Area. Its mission is to collect, archive and disseminate National Research Council Research Institutes information and research. The mission is also to develop a community that sustains itself through mutual support and interactions.

The archive includes research reports, journal articles, conference and meeting papers, technical reports, books and chapters of book, thesis, miscellaneous of documents, and preliminary data. The Library serves scientists and researchers by facilitating their self-archiving ensuring the long-term preservation of their documents. Authors may

upload pre-prints, reprints, conference papers, pre-publication book chapters etc.

In the framework of Potenza librarianship services, substantial efforts are underway to increase the collaboration among researchers and study achievements in Italy, and to facilitate the way of putting the research's product online.

This report describes the model and the practice used from librarians and researchers to give consistence to the project, focusing on the specific case study:

ArchEnviMat-prints a project of the Library?

Why the choice of DSpace software:

1. Purpose and achievements of the Institutional Repository

The rising cost of serial subscriptions, rapid changes in technology and document delivery, and the open access movement have brought new challenges and opportunities to libraries as participants in the scholarly communication process? One response has been to begin building ArchEnviMat-prints to collect and preserve digital research output, help Research Institutes of National Research Council reclaim their intellectual property rights long lost to publishers, and presumably curb collection development costs over time.

National Research Council librarians have always adapted to the evolving needs of their researchers while navigating the changes in technology and the information landscape at large. This trend has continued as library professionals, who were originally "focused on reference services, liaison

activities, and collection development," are taking on responsibilities for open archive development.

The emergence of repository management software, such as DSpace (<http://www.dspace.org/>), EPrints (<http://www.eprints.org/>), Digital Commons (<http://www.bepress.com/ir/>), and Fedora (<http://www.fedora-commons.org/>) has facilitated the technical aspects of repository implementation, making it a reasonable prospect for many institutions.

In the fall of 2005 at the National Research Council Potenza Research Area, the development of an institutional repository emerged as a new strategy that allows our Italian research institutes to apply serious leverage to accelerate changes taking place in scholarship and scholarly communication, both moving beyond their historic relatively passive role of supporting established publishers in modernizing scholarly publishing through the licensing of digital content, and also scaling up beyond ad-hoc alliances, partnerships, and support arrangements with a few select faculty pioneers exploring more transformative new uses of the digital medium.

Llibrarians are taking on numerous roles in support of ArchEnviMat-prints development at their institutions. ArchEnviMat-prints planning, management, and technical development are, in most respects, new responsibilities that have required some newly defined positions. In the cases examined in this study, these positions included: repository coordinator, research programmer, intellectual property specialist, documents repository coordinator, and data research librarian. The team decided to choice DSpace because it is the software of choice for academic,

non-profit, and commercial organizations building open digital repositories. Developed jointly by MIT Libraries and Hewlett-Packard (HP), DSpace is now freely available to research institutions worldwide as an open source system that can be customized and expanded. Space preserves and enables easy and open access to all types of digital content including text, images, moving images, mpegs and data sets. ArchEnviMat-prints is a groundbreaking digital library system that uses open source DSpace software to:

- capture
- store
- index
- preserve
- redistribute

the intellectual output of the National Research Council Potenza Research Area and staff in digital formats to form an Institutional Repository. ArchEnviMat-prints do not include all of the National Research Council research. It is limited to such institutes in these subjects and it is limited to digital research products and materials for which the copyright is owned by the author or the National Research Council.

2. Benefits of Participation to the Institutional Repository: balancing collection and users need

Libraries of all kinds are continually balancing collection and users need, and research libraries in particular have experienced a greater challenge in recent decades in allocating resources to both of these necessary library operations. ArchEnviMat-prints represent a balance of policy-driven content development with selective service initiatives that have implications beyond the local research

Area. Development ArchEnviMat-prints has been aimed at achieving near-term goals for building content and services in close consultation with research departments and institutes. Advisory groups composed of members from the library, administration, and the researchers have played an important role in the development goals and priorities, and policy refinement is ongoing.

ArchEnviMat-prints is designed to make participation easy. Communities (such as schools, departments, laboratories, and centers) can adapt the system to meet their individual needs and manage the submission process themselves. Communities can create as many collections as they wish in the Institutional Repository. Each collection can be established with different contributors, access, and workflow options. The Institutional Repository showcases the work of the community to researchers worldwide. The interdisciplinary content of the archive will attract a wider audience than a repository dedicated to one discipline. The Institutional Repository relieves community staff of the time-consuming chores entailed in maintaining a publications presence on the Web. The Library provides guidance in establishing new Institutional Repository communities and assistance to faculty and staff and other users of the system.

A number of common objectives were sought for, as follows, together with the achievements:

- attract users. a scientific-based institutional repository is a set of services that a research institute offers to the members

of its community for the management and dissemination of digital materials created by the institution and its community members. It is most essentially an organizational commitment to the stewardship of these digital materials, including long-term preservation where appropriate, as well as organization and access or distribution;

- staff involved. Staff of the institutions has included researchers, technicians and librarians. They all have had benefits from working together;

- organizations. For those organizations within the research institution concerned with stewardship—we think immediately of libraries—it should be clear that institutional repositories raise complex and nuanced questions about organizational roles, responsibilities resources, and strategies. Similar, but perhaps less complex, questions arise for all organizational units focused on dissemination of scholarly communication or more narrowly on scholarly publishing, such as university presses.

3. Policies and Guidelines

1. Content accepted in ArchEnviMat-prints:

- The work must be produced, submitted, or sponsored by National Research Council or staff.
- The collection or works to be submitted must have the written approval of the National

Research Council, or Research Institute Director.

- The work must be education, research, or service oriented.
- EnviMat-prints
- The author/owner must be willing and able to grant the National Research Council Library the right to preserve and distribute the work via ArchEnviMat-prints.
- If the work is part of a series, other works in that series should also be contributed so that ArchEnviMat-prints can offer as full a set as possible.
- The required fields must be input with each submission (such as title, author, and subject/key words) along with the content.
- ArchEnviMat-prints uses DSpace software which fully supports many common application file types (such as MARC, Adobe PDF and Postscript) and image files (such as TIFF, JPEG, GIF and PNG) and text files [including HTML, TXT (text), DAT (data: ASCII data), RTF (rich text format), and XML]. Audio formats AIFF, AIF, and AIFC are also supported.

2. The Role of the "Community" in ArchEnviMat-prints:

A "community" in ArchEnviMat-prints is an administrative unit defined as an Institutes or o Research Department of National Research Council, Laboratory, or Research Center. Written approval of the Institutes of National Research Council Chair, School Director, or Research Center Director is required for inclusion of materials from that community in ArchEnviMat-prints.

In addition:

- Each community (Research Department, School, and Research Center) must be able to assign a coordinator who can work with Library staff.
- Groups of faculty or staff wishing to establish a community in ArchEnviMat-prints that do not fall into the definition of Research Department, School, or Research Center will require approval of the appropriate Research Chair, Director.
- Individuals may not submit items without belonging to an established community.
- The individual in the community establishes that the items submitted have copyright clearance and that the submitter has the right to submit the item(s) with regard to copyright compliance.
- The community leader (Research Department Chair, School Director, and Research Center Director) agrees that the information that he or she has approved for submission to the ArchEnviMat-prints be allowed to be accessible to the world via the Web via ArchEnviMat-prints.

CONCLUSION

The objective of this report was to identify strategies and conditions that are influencing and advancing Institutional Repository development. The individual strategies pursued by the development teams have stemmed from institutional strengths and different interpretations of the needs and interests of researchers of National Research Council Institutes. These strategies demonstrate a strong, implicit goal to extend the

traditional position of the research library as the centre of scientific collections and provision of related services. ArchEnviMat-prints as other initiatives at different level are enlarging the purview of library activities to include collections and services related to data sets and numerous other kinds of research products, only some of which are variations of the traditional published journal paper or book.

The idea has been presented that an Institutional Repository should render documents according to a user profile. This can be seen as an extension of the idea of the library working with digital documents in open archive but this method is independent of the technology being used.

Opportunities for librarians to actively work on solving research information problems are present at all research and academic institutions and are a logical extension of the mission of research libraries. In the larger framework of scientific communication, there is still much to learn about the viability of the research repository as a publishing entity and about the effect of open access on the scholarly communication paradigm. These dynamics will continue to play out in the academy and drive how institutional repository trends unfold. At the same time, local repository viability hinges not only on the need for expanded and integrated library activities, as demonstrated in the cases of this report, but also on greater recognition of open archive as an integral part of National Research Council Institutes scholarship, ideally with fuller facilitation at the level of the department, while librarians, hopefully, continue to build and advocate to stay ahead of the ever-changing curve of scientific communication.



Join the IFLA Document Delivery and Resource Sharing Section Open Session at the 75th World Library and Information Congress, Milan, Italy, 23 - 27 August 2009

Session theme:

The Interlending, Document Delivery and Resource Sharing tradition: evolving with the changing knowledge economy.

Programme:

Anna Vaglio (Italy): *Document Supply and Electronic Course Reserves: Two services, one pattern.*

Ertugrul Cimen (Turkey): *New approaches for interlibrary loan operations in Turkey: KITS (Interlibrary Loan Tracking System)*

Parveen Babbar and Seema Chandok (India): *Transboundary resource sharing for distance learners: a case study of IGNOU*

Lefuma Sejane (Lesotho): *Document and resource sharing at the National University of Lesotho, Thomas Mofolo Library*

Our Open Session will be held onsite at the Convention Centre **on Tuesday, 25th August 2009, from 16h00 – 18h00**. There will be Simultaneous Interpretation at our session.



Country Report from Norway by Helen Sakrihei



Norgeslån

Bibliofil, a Norwegian library system for public libraries, launched a new service called “Norgeslån” (“Norwegian loans”) in June 2008. The service makes it possible for end-users to make ILL requests for books that are not available at their own library. The service requires that the end user hold a national library card. Holding information and circulation data is retrieved by Z39.50 and the system orders the item from the nearest library to the end user. The end user is free to choose from which library he or she wants to pick up the ordered publication(s).

“Norwegian Loans” is available to the end-user through the participating libraries’ webpage and through several regional cross-database searches. The service includes at this point public libraries that have made their catalogue available through Z39.50. “Norwegian Loans” does not offer a national cross-database search, and is not a union catalogue for all Norwegian libraries. In 2008, 4213 ILL requests were made through “Norwegian loans”.

New Union Catalogue

The Norwegian Union Catalogue gives references to books, pamphlets, serial monographs, post-graduate theses, audio books, videos, Braille books and electronic resources from approximately 350 Norwegian research libraries, county and public libraries and the libraries of the Norwegian Archaeological Institutes in Athens and Rome.

The online version of the Norwegian Union Catalogue was launched in 1983. Today’s version has limited functionality. Publications can be verified and localized, but circulation data is not available. In order to get this information, the user has to enter the library system and make a new search there.

Updates are exported from ten different library systems to the Union Catalogue. However, a significant amount of manual work is still required to update serials, remove duplicates, correct diacritical marks, etc.

Interlending in the Union Catalogue is done through a Norwegian version of the ISO ILL protocol – the NILL-standard.

The National Library is launching a new version of the Union Catalogue in 2009. The new Union Catalogue will have improved functionality with a superior user interface and increased availability for circulation data. A new harvesting procedure (through OAI-PMH) and an automatic duplicate control will remove the need for time-consuming manual work.

The intention is to develop the New Union Catalogue even further. The first step in this endeavour will be to develop *Librarysearch* where circulation data will be available and end-users can order publications from

the collections of all Norwegian libraries.

The Repository Library

The Repository Library plays a major part in interlending in Norway. Even though the number of ILL requests has been reduced over the last few years, the amount of ILL-orders to the Repository Library increased however by 25 % from 2004 to 2009.

The Repository Library was established in 1989 and is a department of the National Library of Norway. The library receives publications from both academic and public libraries in Norway. The collection consists of 760,000 Norwegian and foreign monographs, 1,500,000 issues of Norwegian and foreign periodicals, microfilms of periodicals and newspapers, audio books and music CDs.

The Repository Library has had an increase in interlending requests every year since its inception in 1989. In 2008, the Repository Library lent out 100,000 documents to academic and public libraries in Norway and abroad. Scientific literature is the most frequently demanded material for loan. Norwegian scientific monographs represent 65% of the requested publications.

Thanks to the Automatic Storage and Retrieval System, all requested publications are sent off by mail the same day or the following day after the loan orders are received. This amounts to an average delivery period of three days for domestic libraries even though the library is situated in northern Norway, near the Arctic Circle.

The National Library uses the Norwegian library system Bibsys as its

main library system. When the Repository Library receives publications from other libraries using Bibsys, the catalogue entry is automatically updated with the Repository Library's library code. No further registration is required, and the publications can be stored immediately.



Document Delivery Service in the Czech Republic

By Jindriska Pospíšilová



The National Library of the Czech Republic and DILIA, Theatrical, Literary and Audiovisual Agency (accredited by the Ministry of Culture, Czech Republic) closed a bargain about document delivery services in December 2008. On the basis of this agreement, the Agency provides a licence for electronic work / document transmission for libraries (represented by the National Library of the Czech Republic). The agreement commenced in February 2009.

Document Delivery Service is a service provided by libraries, enabling users to obtain a document on request in electronic form, based upon a special contract between a document delivery centre and a user. The creation of a user account in the delivery system /the reproduction and transmission in electronic form (single articles published in newspapers and journals as well as small parts (up to 25 pgs) of published works) is

permissible exclusively as a non-textual file for personal use or for scientific research purposes, as far as this is justified for non-commercial purposes. The agreement defines a royalty fee for DDS paid by the end-user, and restricts the licence to the Czech Republic territory only.

In the Czech Republic there are several document delivery centres e.g. Virtual Polytechnic Library – <http://www.vpk.cz>, Document Delivery Centre for Social and Nature Sciences – <http://doc.nkp.cz>, e-Pedagogical Library <http://www.epk.cz>. More details may be found in the Czech Libraries Portal **Knihovny.cz** <http://www.knihovny.cz>

J. Pospíšilová
National Library of the Czech Republic



**FIL Conference, Lancaster UK.
June 29th - July 1st 2009**



The Forum for Interlending and Information Delivery (FIL) is a UK-based not-for-profit organisation focussing on Interlending and Document Supply. It has existed for over twenty years and has a lively and enthusiastic membership, made up mainly of UK-based interlending and document supply practitioners, along with some overseas members.

FIL's annual *Interlending Conference* will this year be held from 29th June until 1st July 2009, and the venue will be the Lancaster House Hotel, Lancaster, UK.

This year's conference title will be "*Keeping it simple: support, development and practicalities*". The conference aims to offer delegates an opportunity to explore recent developments in the field and to discuss issues relating to document supply and resource sharing in an ever changing environment.

The conference format will include a mixture of presentations and break out sessions.

Our speakers will include Mike McGrath, who will be delivering the keynote address, and Terry Kendrick who will talk about Internet Search

techniques. Visits to local libraries will be offered, as well as a walking tour of Lancaster and plenty of networking opportunities.

The venue is situated near to the campus of the University of Lancaster, which is only a short distance away from Lancaster's historic town centre. Details of the conference, along with a booking form, can be found at this address:

<http://www.cilip.org.uk/groups/fil/conferences.html>

The FIL website also includes further information about the organization and other forthcoming events.

Rose Goodier (Chair of FIL and Secretary to the IFLA DDRSSC)



Preview of Hannover as host city of the 11th IFLA ILDS (Interlending and Document Supply) conference

By Kim Baker

The Document Delivery and Resource Sharing Standing Committee held our mid-term business meeting in Hannover, Germany on 19th February 2009. Uwe Rosemann, Director, German National Library of Science and Technology (TIB), Standing Committee member of the Document Delivery and Resource Sharing section, and part of the organizing committee for the 11th IFLA ILDS conference, and Nicole Petrie (TIB), kindly hosted our meeting, which was held at the TIB. The arrangements were excellent and efficient, facilitating a very productive business meeting.



Uwe Rosemann

The Committee at their mid-term business Meeting: (left to right: Bob Seal, Uwe Rosemann, Rose Goodier, Bob Krall, Jindriska Pospíšilová, Kim Baker, in front: Jacqueline Gillet) (Photo credit: Rose Goodier)

The Committee had the opportunity to preview Hannover as the host city for the ILDS conference, and Hannover is indeed an ideal location for our conference. The transportation system is excellent, and very easily accessible, and Hannover is the premier conference city in Germany, with an outstanding convention centre for conferences. The city has a variety of cultural and academic interests, and the architecture of the city is fascinating – ranging from Bauhaus style, to restored classic architecture. There are many forests and gardens, and a variety of sporting,



Scenes from Hannover reflecting the various architectural styles of the University, a church, and other buildings. Photo credits: Kim Baker



art, music, theatre and entertainment events. Most noteworthy was the very friendly and efficient service throughout the city.

The conference programme has been structured to give delegates a taste of the best of Hannover in between sessions, which have also been structured to be well spread out, with no conflicting overlap sessions. This conference promises to be a very worthwhile experience, with a range of papers showcasing the latest developments globally, and an opportunity to network and in keeping with the theme “Strategic alliances and partnerships in Interlending and Document Supply”, allow delegates to do just that. This is a conference not to be missed! Be sure to register early, to quality for the early bird discount. Full details available at: www.ilds2009.eu





**11th IFLA Interlending and Document Supply Conference in
Germany / Hannover: 20 – 22 October 2009**

***Strategic Alliances and Partnerships in Interlending and Document
Supply***

Be sure not to miss this cutting edge conference, with an excellent programme of speakers from Germany, France, the Netherlands, Czech Republic, Italy, Serbia, Austria, India, Japan, China, Korea, New Zealand, UK, USA and Canada.

Keynote speakers include:

- Prof Xiaolin Zhang - Director, National Science Library, Chinese Academy of Sciences, China
- Mike McGrath – Editor, Interlending and Document Supply journal, UK
- Dr Walter Warnick – US Department of Energy, USA
- Marcel Ras – National Library of the Netherlands, Manager e-depot

For more details including registration, the full programme, (including the cultural and social programme) and accommodation, see:

www.ilds2009.eu



**Minutes of the IFLA Document
Delivery and Resource Sharing
Standing Committee Midterm
Meeting, Hannover, TIB, 19th
February 2009**

PRESENT: Kim Baker (Chair); Rose Goodier; Jacqueline Gillet; Jindriska Pospisilova; Bob Krall; Bob Seal; Uwe Rosemann; Nicole Petri

APOLOGIES: Helen Sakhirei; Joan Stein; Carol Smale; Daniel Mattes; Elisa Soares; Tina Arte; Margarita Moreno, Nadezhda Erokhina

NON-ATTENDANCE WITHOUT

APOLOGY: Elmelinda Lara; Li Xiaoming; Mary Hollerich

1. Minutes of the previous Meeting

The Minutes of the previous Meeting, held in Quebec in August 2008, were approved as a correct record.

2. Chair's Report

2.1 KB reported that IFLA's new structure will be introduced in August 2009 during the Milan Congress. The DDRS SC, previously part of Division 5 (Collections and Services) will, following the restructure, become part of Division 2: Collections.

2.2 KB announced that she will not be able to serve a further term as Chair of the Standing Committee as a result of the National Library of South Africa changing their funding priorities to support other initiatives in future. Elections for new Committee members will follow the following process: In May 2009, KB will send out a call for nominations to the Committee, via the SC Listserve, for the positions of Chair, Secretary, Treasurer and Information Coordinator for the term 2009 – 2011. At the first Standing

Committee meeting at IFLA in Milan, elections will be held where there is more than one nominee. KB will, before then, check with IFLA HQ eligibility to serve as an officer. It was noted that Rose was eligible and able to serve a second term as Secretary, and Bob Seal as Treasurer. Should there be no other nominations thus necessitating an election for these roles, they can be confirmed in Milan. Joan Stein will not be serving a second term on the SC beyond 2009, so the role of Information Coordinator will become vacant. Jacqueline Gillet expressed strong interest in serving in this role, and this was welcomed by the Chair as JG has already served one term on the Committee. She thus has a good history with the Committee and good experience which will benefit the continuity of the Committee. KB will keep members informed with regard to the procedure, from May 2009 onwards.

2.3 The Co-ordinating Board will meet in Milan on Friday 21st August 2009 and the Opening Ceremony will take place on Sunday 23rd August. The date and time of the next Section Committee meeting in Milan will presumably be 22nd August (time not yet supplied). IFLA have not yet notified us about when we can have our second SC meeting, although KB has requested that it be after our Open Session in Milan. With a new Chair, and several new members arriving, and older ones leaving, a second meeting is crucial for the new Committee and Chair to be briefed, and for the sake of continuity.

2.4 It was noted that the submission date for proposals to host the 2011 IFLA ILDS Conference has been extended to March 2009.

2.5 The Committee welcomed the fact that a paper from the Section's Open Session in Quebec - Gunter Mühlberger and Silvia Gstrein's paper entitled "e-Books on Demand" - had been selected for publication in the IFLA Journal.

3. Treasurer's Report

BS presented a financial update. \$582.89 (US) is currently held in the Committee's account, with an additional 815 euros held in the IFLA funds. There has been no Committee expenditure this year.

4. Information Co-ordinator's Report

JG's willingness to take up the role of Information Co-ordinator was welcomed by the Committee. JG was asked to email KB, as soon as possible, with a formal expression of interest.

5. IFLA Milan Congress

The Committee examined and discussed the speakers' proposals for the Section's Open Session in Milan. It was agreed that the following four speakers would be contacted and asked to present papers:

- Anna Vaglio (Italy): *Document Supply and Electronic Course Reserves: Two services, one pattern.*
- Ertugrul Cimen (Turkey): *New approaches for interlibrary loan operations in Turkey: KITS (Interlibrary Loan Tracking System)*
- Parveen Babbar and Seema Chandok (India): *Transboundary resource sharing for distance learners: a case study of IGNOU*

- Lefuma Sejane (Lesotho): *Document and resource sharing at the National University of Lesotho, Thomas Mofolo Library*

[Action: KB to contact the above speakers]

6. IFLA ILDS Hannover 2009

6.1 Nicole Petri gave a Power Point presentation on the forthcoming ILDS Conference. The 11th Interlending and Document Supply Conference (ILDS) will take place from the 20th to 22nd October 2009 and over two hundred delegates are expected to attend. The venue has an excellent reputation as an experienced service provider and is about ten minutes by train from the City Centre. The exhibition will take place in the Main Hall, and exhibitors will include Subito/ British Library/ INIST/OCLC/ Relais/ Walter Nagel and Goporis.

6.2 Events will include an evening at the Old Town Hall, a Conference dinner at the New Town Hall and sightseeing tours of Lower Saxony, including visits to Manenburg Castle and Hamelin. Twenty rooms in a Frankfurt Hotel have been put on hold for use by ILDS delegates during the Frankfurt Book Fair, which takes place immediately before the ILDS conference. A post conference trip to Berlin will also be offered, and two hotels have been reserved in Berlin providing special rates for delegates. In Hannover, online booking will be made available to delegates and eight hotels, with varying price rates, have been selected for recommendation.

6.3 It was confirmed that a five minute slot for promoting ILDS has been reserved for the Section's Open session in Milan.

6.4 Committee members were asked to send feedback to the organisers should they consider that any important information is missing from the promotional web-pages. Early bird bookings will be offered until 30th June 2009. KB noted that there was no information on how to obtain a letter of invitation for Visa requirements, and that people from most countries (other than the USA, EU, Canada and Australia) would need these in order to obtain a Visa to enter the EU. UR thanked KB for highlighting this, and will ensure that it is attended to.

6.5 The ILDS Conference Programme will include five sessions. It was agreed that Professor Zhang should be asked to do the opening keynote address. Mike McGrath has been invited to present the keynote address for Session One and a BL representative will be asked to present the keynote address for Session Five.

6.6 Standing Committee members were nominated to act as Chairs and moderators of sessions, as follows: Kim Baker (Session 1); Jacqueline Gillet (Session 2); Bob Krall (Session 3); Ulrich Korwitz (Session 4) and Uwe Rosemann (Session 5).

6.7 It was proposed that the five sessions should be given the following titles:

Session 1: Co-operation in document supply and interlending

Session 2: International experiences

Session 3: Country case studies

Session 4: Copyright and Open Access

Session 5: The future of information services

The Standing Committee reviewed all the proposals, and made recommendations for each session. The Organizing Committee will make the final decision on the final programme, taking the Committees' recommendations into account.

6.8 KB informed the SC that there were funds available from the previous ILDS in Singapore which will be used to offer partial sponsorship to some representatives from developing countries who wish to attend the ILDS. As KB is from a developing country, she is recusing herself, and requested on behalf of Sjoerd Koopman, one of the SC members to work with Sjoerd in deciding on the potential candidates who would qualify for assistance. Bob Krall was nominated as a Committee representative to work together with Sjoerd Koopman to address this issue. **[Action: Kim to contact Sjoerd and put him in contact with Bob following this meeting]**

7. Planning for Brisbane 2010

KB has been liaising with Sharon Howells with regard to the proposed Satellite Conference to take place in 2010 and Sydney is likely to be the venue. It is expected that the conference dinner will be organised in conjunction with the IFLA Multicultural Section. KB and Sharon will finalise details and KB will ensure that the satellite enquiry form for IFLA 2010 is sent to HQ in time to secure us the satellite (deadline for the form is March 2009). KB will keep members informed once more details are available.

8. International Resource Sharing: Principles and Guidelines: Approval of updates document

The Committee formally approved the content of the Principle and Guidelines document. It was agreed that a batch of handouts, printed in English, Italian and German, should be prepared ready for handing out at the conferences in Milan and Hannover. TA will be contacted to arrange an Italian translation and UR agreed to arrange the German translation. A deadline for producing the translations was set for April 2009.

Other translations will include French (JG to arrange); Czech (JP to arrange); Portuguese (ES to arrange) and Russian (NE to arrange).

UR volunteered to organize the printing of the handouts. Once the translations have been submitted to KB for formatting, they will then be sent over to UR for printing. JP will arrange for the printing of the Czech handouts in-house. Meanwhile BS offered to explore the uploading of the document onto a set of flash drives for distribution at the ILDS conference.

9. Model Handbook

It was noted that MH would be unable to edit or contribute to the Model Handbook due to copyright constraints. JS had expressed an interest in contributing, so it was agreed that MM and JS should work together as editors. The Committee was advised that IFLA has first refusal of the publishing rights. The first draft should be completed by the end of 2009, ready to be launched in Brisbane at the 2010 Conference.

Committee members were asked to make contributions to the Glossary of Terminology. This is intended to be a useful information tool and it will be uploaded onto the Section's web pages. JP, MH and RG were asked to form a working group in order to

progress with the creation of this glossary.

10. DDRS SC Listserve for general subscriptions

It was confirmed that there were now in the region of 350 subscribers to the list, and it was growing daily. KB requested other SC members to serve as moderators as well, as the load was quite heavy on JS and herself. JG volunteered. It was stressed that, although the information co-ordinator had, to date, provided answers to list queries, any list member could answer them.

11. April 2009 Newsletter

The April 2009 Section Newsletter will include country reports from TA (Italy) and HS (Norway). A photograph of the Committee will be included, as well as a piece on the forthcoming FIL Conference in the UK. JP offered to add a summary of the Czech document delivery service and BK offered an update on the Rethinking Resource Sharing Group.

12. Any Other Business

BK updated the Committee on developments concerning the Rethinking Resource Sharing group in the USA. A strategic plan to cover the next three years is being drawn up currently, and the accomplishments made to date will be documented.

It was noted that the "Get It" button continues to be developed, but that the process has been hindered due to practical problems.

13. Date of next Meeting

The next Meeting of the IFLA Document Delivery and Resource Sharing Standing Committee is scheduled to take place on **Saturday, 22nd August 2009 in Milan.**

Rose Goodier, Secretary, IFLA Document Delivery and Resource Sharing Section.

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