2010 IFLA Ranking Report

Library Name in English	Information Requests per Capita
1,000,000 and over	
1 New York Public Library (US)	**2.1326**
2 Free Library Of Philadelphia (US)	**2.0145**
3 Los Angeles Public Library (US)	**2.0080**
4 Queens Borough Public Library (US)	**1.5221**
5 Brooklyn Public Library (US)	**1.3493**
6 Toronto Public Library (CA)	**0.8947**
7 Harris County Public Library (US)	**0.8815**
8 Las Vegas-Clark County Library District (US)	**0.6866**
9 Bucharest, Metropolitan Library of (RO)	**0.6839**
10 Hong Kong Public Libraries (CN)	**0.5391**
11 Montréal Public Library (CA)	**0.4958**
12 Brisbane City Council Library Services (AU)	**0.4912**
13 Metropolitan Ervin Szabó Library (HU)	**0.3448**
14 Singapore, The National Library Board of (SG)	**0.0225**
15 Shanghai Library (CN)	**0.0221**
16 Vienna Public Library (AT)	**0.0000**
17 Barcelona Libraries Consortium (ES)	**0.0000**
18 Prague, The Municipal Library of (MLP) (CZ)	**0.0000**
19 Berlin Public Library (DE)	**0.0000**
Average	**0.7415**
Selected Total	**14.0888**
Median	**0.5391**

Library Name in English	Information Requests per Capita
999,999 - 750,000	
1 Charlotte Mecklenburg Library (US)	**3.5943**
2 Zagreb City Libraries (HR)	**1.9412**
3 Columbus Metropolitan Library (US)	**1.7782**
4 Memphis Public Library & Info Center (US)	**1.7462**
5 Edmonton Public Library (CA)	**1.7137**
6 Jacksonville Public Library (US)	**1.0692**
7 Indianapolis-Marion County Public Library (US)	**1.0263**
8 San Francisco Public Library (US)	**0.9856**
9 San Jose Public Library (US)	**0.7806**
10 Ottawa Public Library (CA)	**0.7430**
11 Amsterdam Public Library (NL)	**0.3310**
12 Stockholm Public Library (SE)	**0.0000**
Average	**1.3091**
Selected Total	**15.7093**
Median	**1.0477**

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Information requests per capita
Ranking report Page **1** of **2**

2010 IFLA Ranking Report

Library Name in English	Information Requests per Capita
749,999 - 500,000	
1 Seattle Public Library (US)	**1.7691**
2 Vancouver Public Library (CA)	**1.4796**
3 Boston Public Library (US)	**1.4342**
4 Milwaukee Public Library (US)	**0.9389**
5 Dublin City Libraries (IE)	**0.9120**
6 Vilnius City Library (LT)	**0.7217**
7 Hannover Public Library (DE)	**0.5816**
8 Dresden Public Libraries (DE)	**0.5524**
9 Gold Coast City Council Library Services (AU)	**0.5458**
10 Oslo Public Library (NO)	**0.5170**
11 Düsseldorf Public Libraries (DE)	**0.4128**
12 Bremen Public Library (DE)	**0.1929**
13 Riga Central Library (LV)	**0.0233**
14 District of Columbia Public Library (US)	**0.0000**
15 Oklahoma, Metropolitan Library System (US)	**0.0000**
16 Rotterdam Library (NL)	**0.0000**
17 Helsinki City Library (FI)	**0.0000**
18 Copenhagen Public Libraries (DK)	**0.0000**
Average	**0.5601**
Selected Total	**10.0814**
Median	**0.5314**

Library Name in English	Information Requests per Capita
under 500,000	
1 Cleveland Public Library (US)	**2.7987**
2 Utrecht Public Library (NL)	**1.0612**
3 Toledo-Lucas County Public Library (US)	**1.0401**
4 Manchester City Council Libraries (GB)	**0.7013**
5 Halifax Public Libraries (CA)	**0.5993**
6 Yarra Plenty Regional Library Service (AU)	**0.3670**
7 Tallinn Central Library (EE)	**0.0264**
8 Toulouse Public Library (FR)	**0.0000**
9 Lyons Public Library (FR)	**0.0000**
10 Zurich Pestalozzi Library (CH)	**0.0000**
Average	**0.6594**
Selected Total	**6.5940**
Median	**0.4832**

Information Requests per Capita

Summary values for all population groupings

Average	**0.79**
Median	**0.6**
Lower Quartile - 25%	**0.02**
Upper Quartile - 75%	**1.07**
Variance - 25% above average	**0.98**
Variance - 25% below average	**0.59**

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Information requests per capita
Ranking report Page **2** of **2**